

You will receive the following email when a tech support ticket is created:

Subject line = Order DKV7ITTN, Ticket 68978, Tech Support Request, Open

This is an automated message from the ClickBank.com ticket system to confirm that this ticket has been created. Below is the most recent comment regarding this ticket.

CUSTOMER: CREATED: 2009-05-21 10:14:58 AM
I'm having trouble downloading. I get an error.

You should receive an email response to tech support requests within 2 business days. Refunds and cancellations are processed within one business day. You may return to this ticket at any time to check for a reply, to further comment on your ticket, or to close the ticket should you no longer need assistance.

View, respond, or change the status of this ticket by clicking on the link below:
<http://www.clickbank.com/viewTicket.htm?key=ueuF9AFD22300BC7862B43B718725742F52FE6D90CF414AB4555E0F1BD5ECE4B8C38A847ABDE9D12514DEB368>

TICKET INFORMATION

Ticket Number: 68978
Creation Date: 05/21/2009 10:14 AM PST
Ticket Type: Tech Support Request
Ticket Status: Open
Reason Selected: I had problems with the download.

PURCHASE INFORMATION

Order Number: DKV7ITTN
Order Date: 05/06/2009 12:46 PM PST
Customer Name: SEAN CONNERY
Customer Email: james.bond@007.com
Product: software
Product ID: 2
Publisher's Site: http://www.vendorsite.com/test/this_is_a_long_url/index.html

ALL COMMENTS

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CUSTOMER: CREATED: 2009-05-21 10:14:58 AM
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You will receive the following email when a cancellation request ticket is created:

Subject line = Order DKV7ITTN, Ticket 68978, Cancellation Request, Open

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PURCHASE INFORMATION

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Customer Name: SEAN CONNERY
Customer Email: james.bond@007.com
Product: software
Product ID: 2
Publisher's Site: http://www.vendorsite.com/test/this_is_a_long_url/index.html

ALL COMMENTS

CUSTOMER: CREATED: 2009-05-21 10:14:58 AM
I'm having trouble downloading. I get an error.

You will receive the following email when a tech support request ticket is updated:

Subject line = Order JI7SQMMC, Ticket 68948, Tech Support Request, Open

This is an automated message from the ClickBank.com ticket system to confirm that this ticket has been updated. Below is the most recent comment regarding this ticket.

VENDOR: COMMENTED: 2009-05-21 11:56:23 AM
test 3

You should receive an email response to tech support requests within 2 business days. Refunds and cancellations are processed within one business day. You may return to this ticket at any time to check for a reply, to further comment on your ticket, or to close the ticket should you no longer need assistance.

View, respond, or change the status of this ticket by clicking on the link below:
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CUSTOMER: CREATED: 2009-05-21 10:14:58 AM
I'm having trouble downloading. I get an error.

VENDOR: COMMENTED: 2009-05-21 11:39:08 AM
test

VENDOR: COMMENTED: 2009-05-21 11:48:53 AM
test 2

VENDOR: COMMENTED: 2009-05-21 11:54:54 AM
test 3

You will receive the following email when a refund request ticket is updated:

Subject line = Order DKV7ITTN, Ticket 68978, Refund Request, Open

This is an automated message from the ClickBank.com ticket system to confirm that this ticket has been updated. Below is the most recent comment regarding this ticket.

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You will receive the following email when a cancellation request ticket is updated:

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This is an automated message from the ClickBank.com ticket system to confirm that this ticket has been updated. Below is the most recent comment regarding this ticket.

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VENDOR: COMMENTED: 2009-05-21 11:48:53 AM
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VENDOR: COMMENTED: 2009-05-21 11:54:54 AM
test 3

You will receive the following email when a ticket is changed to a tech support request:

Subject line = Order DKV7ITTN, Ticket 68978, Tech Support Request, Open

This is an automated message from the ClickBank.com ticket system to confirm that this ticket has been changed to technical support. Below is the most recent comment regarding this ticket.

VENDOR: COMMENTED: 2009-05-21 11:56:23 AM
test 3

Because the product vendor is attempting to address your issue, your refund or cancellation will not be processed. If you prefer a refund or cancellation instead, please use the link below to change the ticket to a refund or cancellation and enter a comment explaining the situation.

View, respond, or change the status of this ticket by clicking on the link below:
<http://www.clickbank.com/viewTicket.htm?key=ueuF9AFD22300BC7862B43B718725742F52FE6D90CF414AB4555E0F1BD5ECE4B8C38A847ABDE9D12514DEB368>

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Product: software
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VENDOR: COMMENTED: 2009-05-21 11:48:53 AM
test 2

VENDOR: COMMENTED: 2009-05-21 11:54:54 AM
test 3

You will receive the following email when a ticket is changed to a refund request:

Subject line = Order DKV7ITTN, Ticket 68978, Refund Request, Open

This is an automated message from the ClickBank.com ticket system to confirm that this ticket has been changed to a refund request. Below is the most recent comment regarding this ticket.

VENDOR: COMMENTED: 2009-05-21 11:56:23 AM
test 3

Your ticket has been changed to a refund request. Refunds are processed within 1 business day, and you will get an email confirmation when the refund is processed.

View, respond, or change the status of this ticket by clicking on the link below:
<http://www.clickbank.com/viewTicket.htm?key=ueuF9AFD22300BC7862B43B718725742F52FE6D90CF414AB4555E0F1BD5ECE4B8C38A847ABDE9D12514DEB368>

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VENDOR: COMMENTED: 2009-05-21 11:54:54 AM
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You will receive the following email when a ticket is changed to a cancellation request:

Subject = Order DKV7ITTN, Ticket 68978, Cancellation Request, Open

This is an automated message from the ClickBank.com ticket system to confirm that this ticket has been changed to a cancellation request. Below is the most recent comment regarding this ticket.

VENDOR: COMMENTED: 2009-05-21 11:56:23 AM
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Your ticket has been changed to a cancellation request. Cancellations are processed within 1 business day, and you will get an email confirmation when the cancellation is processed.

View, respond, or change the status of this ticket by clicking on the link below:
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You will receive the following email when a tech support ticket is reopened:

Subject = Order DKV7ITTN, Ticket 68978, Tech Support Request, Reopen

This is an automated message from the ClickBank.com ticket system to confirm that this ticket has been reopened. Below is the most recent comment regarding this ticket.

VENDOR: COMMENTED: 2009-05-21 11:56:23 AM
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You should receive an email response to tech support requests within 2 business days. Refunds and cancellations are processed within one business day.

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VENDOR: COMMENTED: 2009-05-21 11:48:53 AM
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VENDOR: COMMENTED: 2009-05-21 11:54:54 AM
test 3

You will receive the following email when a tech support ticket is closed:

Subject = Order DKV7ITTN, Ticket 68978, Tech Support Request, Closed

This is an automated message from the ClickBank.com ticket system to confirm that this ticket has been closed. Below is the most recent comment regarding this ticket.

VENDOR: COMMENTED: 2009-05-21 11:56:23 AM
test 3

Your ticket has been closed. If you are not satisfied with this action, or if you need additional help on this issue, please reopen the ticket.

View, respond, or change the status of this ticket by clicking on the link below:
<http://www.clickbank.com/viewTicket.htm?key=ueuF9AFD22300BC7862B43B718725742F52FE6D90CF414AB4555E0F1BD5ECE4B8C38A847ABDE9D12514DEB368>

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Ticket Number: 68978
Creation Date: 05/21/2009 10:14 AM PST
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Ticket Status: Closed
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PURCHASE INFORMATION

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VENDOR: COMMENTED: 2009-05-21 11:48:53 AM
test 2

VENDOR: COMMENTED: 2009-05-21 11:54:54 AM
test 3

You will receive the following email when a refund request ticket is closed and a refund was issued:

Subject = Order DKV7ITTN, Ticket 68978, Refund Request, Closed

This is an automated message from the ClickBank.com ticket system to confirm that this ticket has been closed and your order has been refunded. Below is the most recent comment regarding this ticket.

VENDOR: COMMENTED: 2009-05-21 11:56:23 AM
test 3

Your refund request ticket has been closed, and your order has been refunded. If this is not the appropriate action, you may reopen this ticket and enter a comment explaining the situation or you may escalate this ticket directly to a ClickBank Customer Service Representative.

View, respond, or change the status of this ticket by clicking on the link below:
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test 2

VENDOR: COMMENTED: 2009-05-21 11:54:54 AM
test 3

You will receive the following email when a refund request ticket is closed and a refund was NOT issued:

Subject = Order DKV7ITTN, Ticket 68978, Refund Request, Closed

This is an automated message from the ClickBank.com ticket system to confirm that this ticket has been closed and your order HAS NOT BEEN REFUNDED. Below is the most recent comment regarding this ticket.

VENDOR: COMMENTED: 2009-05-21 11:56:23 AM
test 3

Your refund request ticket has been closed, and your order HAS NOT BEEN REFUNDED. If this is not the appropriate action, you may reopen this ticket and enter a comment explaining the situation or you may escalate this ticket directly to a ClickBank Customer Service Representative.

View, respond, or change the status of this ticket by clicking on the link below:
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VENDOR: COMMENTED: 2009-05-21 11:48:53 AM
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test 3

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Subject = Order DKV7ITTN, Ticket 68978, Cancellation Request, Closed

This is an automated message from the ClickBank.com ticket system to confirm that this ticket has been closed and your order has been canceled. Below is the most recent comment regarding this ticket.

VENDOR: COMMENTED: 2009-05-21 11:56:23 AM
test 3

Your cancellation request ticket has been closed, and your order has been canceled. If this is not the appropriate action, you may reopen this ticket and enter a comment explaining the situation or you may escalate this ticket directly to a ClickBank Customer Service Representative.

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VENDOR: COMMENTED: 2009-05-21 11:48:53 AM
test 2

VENDOR: COMMENTED: 2009-05-21 11:54:54 AM
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You will receive the following email when a cancellation request ticket is closed and a cancellation was NOT issued:

Subject = Order DKV7ITTN, Ticket 68978, Cancellation Request, Closed

This is an automated message from the ClickBank.com ticket system to confirm that this ticket has been closed and your order HAS NOT BEEN CANCELED. Below is the most recent comment regarding this ticket.

VENDOR: COMMENTED: 2009-05-21 11:56:23 AM
test 3

Your cancellation request ticket has been closed, and your order HAS NOT BEEN CANCELED. If this is not the appropriate action, you may reopen this ticket and enter a comment explaining the situation or you may escalate this ticket directly to a ClickBank Customer Service Representative.

View, respond, or change the status of this ticket by clicking on the link below:
<http://www.clickbank.com/viewTicket.htm?key=ueuf9AFD22300BC7862B43B718725742F52FE6D90CF414AB4555E0F1BD5ECE4B8C38A847ABDE9D12514DEB368>

TICKET INFORMATION

Ticket Number: 68978
Creation Date: 05/21/2009 10:14 AM PST
Ticket Type: Cancellation Request
Ticket Status: Closed
Reason Selected: I had problems with the download.

PURCHASE INFORMATION

Order Number: DKV7ITTN
Order Date: 05/06/2009 12:46 PM PST
Customer Name: SEAN CONNERY
Customer Email: james.bond@007.com
Product: software
Product ID: 2
Publisher's Site: http://www.vendorsite.com/test/this_is_a_long_url/index.html

ALL COMMENTS

CUSTOMER: CREATED: 2009-05-21 10:14:58 AM
I'm having trouble downloading. I get an error.

VENDOR: COMMENTED: 2009-05-21 11:39:08 AM
test

VENDOR: COMMENTED: 2009-05-21 11:48:53 AM
test 2

VENDOR: COMMENTED: 2009-05-21 11:54:54 AM
test 3

You will receive the following email when a tech support ticket has not been responded too:

Subject = Order DKV7ITTN, Ticket 68978, Tech Support Request, Open

This is an automated message from the ClickBank.com ticket system to confirm that this ticket has been inactive for 4 days. If you do not need further assistance, please close the ticket. If you are not receiving the help you need from the product vendor you may change this ticket to a refund request. Below is the most recent comment regarding this ticket.

VENDOR: COMMENTED: 2009-05-21 11:56:23 AM
test 4

View, respond, or change the status of this ticket by clicking on the link below:
<http://www.clickbank.com/viewTicket.htm?key=ueuF9AFD22300BC7862B43B718725742F52FE6D90CF414AB4555E0F1BD5ECE4B8C38A847ABDE9D12514DEB368>

TICKET INFORMATION

Ticket Number: 68978
Creation Date: 05/21/2009 10:14 AM PST
Ticket Type: Tech Support Request
Ticket Status: Open
Reason Selected: I had problems with the download.

PURCHASE INFORMATION

Order Number: DKV7ITTN
Order Date: 05/06/2009 12:46 PM PST
Customer Name: SEAN CONNERY
Customer Email: james.bond@007.com
Product: software
Product ID: 2
Publisher's Site: http://www.vendorsite.com/test/this_is_a_long_url/index.html

ALL COMMENTS

CUSTOMER: CREATED: 2009-05-21 10:14:58 AM
I'm having trouble downloading. I get an error.

VENDOR: COMMENTED: 2009-05-21 11:39:08 AM
test

VENDOR: COMMENTED: 2009-05-21 11:48:53 AM
test 2

VENDOR: COMMENTED: 2009-05-21 11:54:54 AM
test 3