

## Samples of Email Notifications

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## Key Notes

- "Product" is pulled from the "Product Title" field. If no Product Title is listed or passed to the order form, then the ClickBank generated identifier is used, which is CB-NICKNAME-PRODUCT ITEM NUMBER
- "Product ID" is the "Product Item Number"
- "Publisher Name" is pulled from the "Payee" field
- All emails sent to publishers will come from "ClickBank Notifications <do\_not\_reply@clickbank.com>"
- The emails sent to publishers will have the following format for the subject line:  
CB [NOTIFICATION TYPE]: [CB GENERATED IDENTIFIER] #[ORDER #]
  - [NOTIFICATION TYPE] will be one of the following:
    - Sale
    - RB Sale
    - Pre-RB Sale
    - RB Rebill
    - Cancellation
    - Chargeback
  - [CB GENERATED IDENTIFIER] is CB-NICKNAME-PRODUCT ITEM NUMBER
  - The subject line for the notification on page 2 is CB Sale: CB-CLICK11-1 #G4R8H7HD
- The emails sent to customers and CC to publishers will come from "ClickBank Customer Service <do\_not\_reply@clickbank.com>" or "ClickBank Customer Service <[CSR Address]@clickbank.com>" depending on the email.

## Publisher Sales Notification: Standard Product

ClickBank Sale Notification

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### PURCHASE INFORMATION

Order Number: G4R8H7HD  
Order Date: 02/05/2008 12:04 PM PST  
Product: CB-click11-1  
Product ID: 1

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### PAYMENT DETAILS

Subtotal: \$39.95 USD  
Tax: \$1.66 USD  
Total: \$41.61 USD

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### CUSTOMER INFORMATION

CLICKBANK CUSTOMER  
CO 80021  
US

Email: [CBCUST@TEST.COM](mailto:CBCUST@TEST.COM)

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### CLIENT SERVICE

If your customer wishes to refund this sale simply forward this entire email message to: [refunds@clickbank.com](mailto:refunds@clickbank.com).

If you need additional client service ClickBank will be happy to assist you. To make a client service inquiry, please visit: [http://www.clickbank.com/customer\\_service.html](http://www.clickbank.com/customer_service.html).

\*\*This email has been automatically generated. If you have questions, please use the link above to contact our client service team. Replies to this email will bounce.\*\*

---

Thank you,

ClickBank Customer Service

P.S. Want all the insider information on ClickBank? Click on the following link and sign up for our monthly newsletter: <http://links.mkt778.com/servlet/SignUpForm?f=53507>

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## Publisher Sales Notification: Subscription Product

ClickBank Recurring Billing Sale Notification

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### PURCHASE INFORMATION

Order Number: J4Z8M7HD  
Order Date: 02/05/2008 1:04 PM PST  
Product: Sample Subscription Product  
Product ID: 2

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---

### PAYMENT DETAILS

Subtotal: \$19.95 USD  
Tax: \$0.00 USD  
Total: \$19.95 USD  
Payment Number: 1  
Future Payments: \$7.95 USD, paid monthly

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### CUSTOMER INFORMATION

CLICKBANK CUSTOMER  
CO 80004  
US

Email: [CBCUST@TEST.COM](mailto:CBCUST@TEST.COM)

---

---

### CLIENT SERVICE

If your customer wishes to refund this sale simply forward this entire email message to: [refunds@clickbank.com](mailto:refunds@clickbank.com).

If your customer wishes to cancel this subscription or cancel remaining installment payments, simply forward this entire email message to: [cancel@clickbank.com](mailto:cancel@clickbank.com).

Please note the following definitions:

"Refund" = Refund this transaction **\*and\*** cancel the subscription.

"Cancel" = Stop all future billing for the subscription or installment without refunding any transactions.

If you need additional client service ClickBank will be happy to assist you. To make a client service inquiry, please visit: [http://www.clickbank.com/customer\\_service.html](http://www.clickbank.com/customer_service.html).

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ClickBank Customer Service

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<http://links.mkt778.com/servlet/SignUpForm?f=53507>

---

## Publisher Sales Notification: Installment Product

ClickBank Recurring Billing Sale Notification

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### PURCHASE INFORMATION

Order Number: L4TDM7HD  
Order Date: 02/05/2008 1:05 PM PST  
Product: Sample Installment Product  
Product ID: 3

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### PAYMENT DETAILS

Subtotal: \$25.00 USD  
Tax: \$0.00 USD  
Total: \$25.00 USD  
Payment Number: 3 of 4 installments  
Future Payments: \$25.00 USD, paid monthly

---

---

### CUSTOMER INFORMATION

CLICKBANK CUSTOMER  
CO 80004  
US

Email: [CBCUST@TEST.COM](mailto:CBCUST@TEST.COM)

---

---

### CLIENT SERVICE

If your customer wishes to refund this sale simply forward this entire email message to: [refunds@clickbank.com](mailto:refunds@clickbank.com).

If your customer wishes to cancel this subscription or cancel remaining installment payments, simply forward this entire email message to: [cancel@clickbank.com](mailto:cancel@clickbank.com).

Please note the following definitions:

"Refund" = Refund this transaction **\*and\*** cancel the subscription.

"Cancel" = Stop all future billing for the subscription or installment without refunding any transactions.

If you need additional client service ClickBank will be happy to assist you. To make a client service inquiry, please visit: [http://www.clickbank.com/customer\\_service.html](http://www.clickbank.com/customer_service.html).

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Thank you,

ClickBank Customer Service

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# Publisher Cancel Notification: Subscription Product

ClickBank Cancellation Notification

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## PURCHASE INFORMATION

Order Number: J4Z8M7HD  
Order Date: 02/05/2008 1:04 PM PST  
Product: Sample Subscription Product  
Product ID: 2

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## CUSTOMER INFORMATION

CLICKBANK CUSTOMER  
CO 80004  
US

Email: [CBCUST@TEST.COM](mailto:CBCUST@TEST.COM)

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## CLIENT SERVICE

For more information on cancellations, see the "cancellation" section on this page: [www.clickbank.com/accounting.html](http://www.clickbank.com/accounting.html).

If you need additional client service ClickBank will be happy to assist you. To make a client service inquiry, please visit: [http://www.clickbank.com/customer\\_service.html](http://www.clickbank.com/customer_service.html).

**\*\*This email has been automatically generated. If you have questions, please use the link above to contact our client service team. Replies to this email will bounce.\*\***

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ClickBank Customer Service

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## Publisher Cancel Notification: Installment Product

ClickBank Cancellation Notification

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### PURCHASE INFORMATION

Order Number: L4TDM7HD  
Order Date: 02/05/2008 1:05 PM PST  
Product: Sample Installment Product  
Product ID: 3

---

---

### CUSTOMER INFORMATION

CLICKBANK CUSTOMER  
CO 80004  
US

Email: [CBCUST@TEST.COM](mailto:CBCUST@TEST.COM)

---

---

### CLIENT SERVICE

For more information on cancellations, see the "cancellation" section on this page: [www.clickbank.com/accounting.html](http://www.clickbank.com/accounting.html).

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## Publisher Chargeback Notification: Standard, Subscription & Installment Products

ClickBank Chargeback Notification

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### PURCHASE INFORMATION

Order Number: L4TDM7HD  
Order Date: 02/05/2008 1:05 PM PST  
Product: Sample Product  
Product ID: 3

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### PAYMENT DETAILS

Subtotal: \$25.00 USD  
Tax: \$0.00 USD  
Total: \$25.00 USD

---

---

### CUSTOMER INFORMATION

CLICKBANK CUSTOMER  
CO 80004  
US

Email: [CBCUST@TEST.COM](mailto:CBCUST@TEST.COM)

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### CLIENT SERVICE

A chargeback occurs when the cardholder goes directly to his or her bank to disbute a charge. This results in the reversal of the charge (just like a refund). In addition, a chargeback penalty has also been debited from your account.

For more information on chargebacks, see the "revoked sales" section on the following page: [www.clickbank.com/accounting.html](http://www.clickbank.com/accounting.html).

Regrettably, the chargeback penalty is not reversible even if the customer asks his or her bank to cancel the dispute or repurchases the product.

If you need additional client service ClickBank will be happy to assist you. To make a client service inquiry, please visit: [http://www.clickbank.com/customer\\_service.html](http://www.clickbank.com/customer_service.html).

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Thank you,

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## Publisher Pre-Rebill Notification: Subscription Product (annual only)

ClickBank Pre-Rebill Notification on Annual Subscription

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### PURCHASE INFORMATION

Order Number: Q4XGN7HD  
Order Date: 02/05/2008 1:21 PM PST  
Product: Sample Yearly Subscription Product  
Product ID: 6

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### PAYMENT DETAILS

Subtotal: \$25.00 USD  
Tax: \$0.00 USD  
Total: \$25.00 USD

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### CUSTOMER INFORMATION

CB CUST  
CA 92816  
US

Email: [CBCUST@YAHOO.COM](mailto:CBCUST@YAHOO.COM)

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### CLIENT SERVICE

If your customer wishes to refund this sale simply forward this entire email message to: [refunds@clickbank.com](mailto:refunds@clickbank.com).

If you need additional client service ClickBank will be happy to assist you. To make a client service inquiry, please visit:  
[http://www.clickbank.com/customer\\_service.html](http://www.clickbank.com/customer_service.html).

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---

## Publisher Rebill Notification: Subscription Product

ClickBank Recurring Billing Rebill Notification

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### PURCHASE INFORMATION

Order Number: J4Z8M7HD  
Order Date: 02/05/2008 1:04 PM PST  
Product: Sample Subscription Product  
Product ID: 2

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### PAYMENT DETAILS

Subtotal: \$19.95 USD  
Tax: \$0.00 USD  
Total: \$19.95 USD  
Payment Number: 2  
Future Payments: \$7.95 USD, paid monthly

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### CUSTOMER INFORMATION

CLICKBANK CUSTOMER  
CO 80004  
US

Email: [CBCUST@TEST.COM](mailto:CBCUST@TEST.COM)

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### CLIENT SERVICE

If your customer wishes to refund this sale simply forward this entire email message to: [refunds@clickbank.com](mailto:refunds@clickbank.com).

If your customer wishes to cancel this subscription or cancel remaining installment payments, simply forward this entire email message to: [cancel@clickbank.com](mailto:cancel@clickbank.com).

Please note the following definitions:

"Refund" = Refund this transaction **\*and\*** cancel the subscription.

"Cancel" = Stop all future billing for the subscription or installment without refunding any transactions.

If you need additional client service ClickBank will be happy to assist you. To make a client service inquiry, please visit: [http://www.clickbank.com/customer\\_service.html](http://www.clickbank.com/customer_service.html).

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---

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<http://links.mkt778.com/servlet/SignUpForm?f=53507>

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## Publisher Rebill Notification: Installment Product

ClickBank Recurring Billing Rebill Notification

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### PURCHASE INFORMATION

Order Number: L4TDM7HD  
Order Date: 02/05/2008 1:05 PM PST  
Product: Sample Installment Product  
Product ID: 3

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---

### PAYMENT DETAILS

Subtotal: \$25.00 USD  
Tax: \$0.00 USD  
Total: \$25.00 USD  
Payment Number: 3 of 4 installments  
Future Payments: \$25.00 USD, paid monthly

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### CUSTOMER INFORMATION

CLICKBANK CUSTOMER  
CO 80004  
US

Email: [CBCUST@TEST.COM](mailto:CBCUST@TEST.COM)

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### CLIENT SERVICE

If your customer wishes to refund this sale simply forward this entire email message to: [refunds@clickbank.com](mailto:refunds@clickbank.com).

If your customer wishes to cancel this subscription or cancel remaining installment payments, simply forward this entire email message to: [cancel@clickbank.com](mailto:cancel@clickbank.com).

Please note the following definitions:

"Refund" = Refund this transaction **\*and\*** cancel the subscription.

"Cancel" = Stop all future billing for the subscription or installment without refunding any transactions.

If you need additional client service ClickBank will be happy to assist you. To make a client service inquiry, please visit: [http://www.clickbank.com/customer\\_service.html](http://www.clickbank.com/customer_service.html).

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---

## Customer Purchase Detail (CC to publisher): Standard Product

Dear CLICKBANK CUSTOMER,

This email confirms that you made a purchase from ClickBank.com. This transaction will appear on your statement as "CLICKBANK" or "CLKBANK\*COM." ClickBank is the Internet's largest retailer of digital products. Please review the following information and keep this email for future reference. Thank you for your order.

---

### PURCHASE INFORMATION

Order Number: G4R8H7HD  
Order Date: 02/05/2008 12:04 PM PST  
Customer Name: CLICKBANK CUSTOMER  
Customer Email: [CBCUST@TEST.COM](mailto:CBCUST@TEST.COM)  
Product: CB-click11-1  
Product ID: 1  
Publisher's Site: <http://www.samplepublishersite.com>

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### PAYMENT DETAILS

Payment Method: Visa 5137  
Subtotal: \$5.00 USD  
Tax: \$0.00 USD  
Total: \$5.00 USD

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### TECHNICAL SUPPORT

If you need technical support for your product please contact the publisher of the product directly by sending an email message to the address below:

Publisher Name: Sample Company Name  
Publisher Email: [sample\\_email@clickbank.com](mailto:sample_email@clickbank.com)

Remember, the publisher is an expert on the product and can give you personalized customer service. Please be patient and allow the publisher two business days to respond.

---

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### CUSTOMER SERVICE

If you need additional customer service, please reply to this message.

---

Thank you,

ClickBank Customer Service

P.S. Have you ever compiled or created useful information that is now just "collecting dust" on your hard drive? ClickBank is the easy way to sell your digital product. Go here for more information:  
<http://CLICK11.goto.hop.clickbank.net/>

---

## Customer Purchase Detail (CC to publisher): Subscription Product

Dear CLICKBANK CUSTOMER,

This email confirms that you made a purchase from ClickBank.com. This transaction will appear on your statement as "CLICKBANK" or "CLKBANK\*COM." ClickBank is the Internet's largest retailer of digital products. Please review the following information and keep this email for future reference. Thank you for your order.

---

### PURCHASE INFORMATION

Order Number: J4Z8M7HD  
Order Date: 02/05/2008 1:04 PM PST  
Customer Name: CLICKBANK CUSTOMER  
Customer Email: [CBCUST@TEST.COM](mailto:CBCUST@TEST.COM)  
Product: Sample Subscription Product  
Product ID: 2  
Publisher's Site: <http://www.samplepublishersite.com>

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---

### PAYMENT DETAILS

Payment Method: MC 2412  
Subtotal: \$19.95 USD  
Tax: \$0.00 USD  
Total: \$19.95 USD  
Payment Number: 1  
Future Payments: \$7.95 USD, paid monthly

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---

### TECHNICAL SUPPORT

If you need technical support for your product please contact the publisher of the product directly by sending an email message to the address below:

Publisher Name: Sample Company Name  
Publisher Email: [sample\\_email@clickbank.com](mailto:sample_email@clickbank.com)

Remember, the publisher is an expert on the product and can give you personalized customer service. Please be patient and allow the publisher two business days to respond.

---

---

### CUSTOMER SERVICE

If you need additional customer service, please reply to this message.

---

Thank you,

ClickBank Customer Service

P.S. Have you ever compiled or created useful information that is now just "collecting dust" on your hard drive? ClickBank is the easy way to sell your digital product. Go here for more information:  
<http://CLICK11.goto.hop.clickbank.net/>

---

## Customer Purchase Detail (CC to publisher): Installment Product

Dear CLICKBANK CUSTOMER,

This email confirms that you made a purchase from ClickBank.com. This transaction will appear on your statement as "CLICKBANK" or "CLKBANK\*COM." ClickBank is the Internet's largest retailer of digital products. Please review the following information and keep this email for future reference. Thank you for your order.

---

### PURCHASE INFORMATION

Order Number: L4TDM7HD  
Order Date: 02/05/2008 1:05 PM PST  
Customer Name: CLICKBANK CUSTOMER  
Customer Email: [CBCUST@TEST.COM](mailto:CBCUST@TEST.COM)  
Product: Sample Installment Product  
Product ID: 3  
Publisher's Site: <http://www.samplepublishersite.com>

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---

### PAYMENT DETAILS

Payment Method: Visa 4745  
Subtotal: \$33.00 USD  
Tax: VAT (EU826000301) \$5.78 USD  
Total: \$38.78 USD  
Payment Number: 1 of 4 installments  
Future Payments: \$33.00 USD, paid monthly

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---

### TECHNICAL SUPPORT

If you need technical support for your product please contact the publisher of the product directly by sending an email message to the address below:

Publisher Name: Sample Company Name  
Publisher Email: [sample\\_email@clickbank.com](mailto:sample_email@clickbank.com)

Remember, the publisher is an expert on the product and can give you personalized customer service. Please be patient and allow the publisher two business days to respond.

---

---

### CUSTOMER SERVICE

If you need additional customer service, please reply to this message.

---

Thank you,

ClickBank Customer Service

P.S. Have you ever compiled or created useful information that is now just "collecting dust" on your hard drive? ClickBank is the easy way to sell your digital product. Go here for more information:  
<http://CLICK11.goto.hop.clickbank.net/>

---

## Customer Refund Notification (CC to publisher): Standard Product

Dear CLICKBANK CUSTOMER,

This email confirms that your purchase from ClickBank.com has been refunded. This refund will appear on your statement as "CLICKBANK" or "CLKBANK\*COM."

---

### PURCHASE INFORMATION

Order Number: G4R8H7HD  
Order Date: 02/05/2008 12:04 PM PST  
Customer Name: CLICKBANK CUSTOMER  
Customer Email: [CBCUST@TEST.COM](mailto:CBCUST@TEST.COM)  
Product: CB-click11-1  
Product ID: 1  
Publisher's Site: <http://www.samplepublishersite.com>

---

### PAYMENT DETAILS

Payment Method: Visa 5137  
Subtotal: \$5.00 USD  
Tax: \$0.00 USD  
Total: \$5.00 USD

Refund Date: 02/06/2008  
Refund Amount: \$5.00 USD

Please note that it may take up to 5 business days (Monday through Friday, not including U.S. holidays) for the credit to appear on your account.

---

### CUSTOMER SERVICE

If you need additional customer service, please reply to this message.

Thank you,

ClickBank Customer Service

P.S. Have you ever compiled or created useful information that is now just "collecting dust" on your hard drive? ClickBank is the easy way to sell your digital product. Go here for more information:  
<http://CLICK11.goto.hop.clickbank.net/>

## Customer Refund Notification (CC to publisher): Subscription Product

Dear CLICKBANK CUSTOMER,

This email confirms that your purchase from ClickBank.com has been refunded. This refund will appear on your statement as "CLICKBANK" or "CLKBANK\*COM."

---

### PURCHASE INFORMATION

Order Number: J4Z8M7HD  
Order Date: 02/05/2008 1:04 PM PST  
Customer Name: CLICKBANK CUSTOMER  
Customer Email: [CBCUST@TEST.COM](mailto:CBCUST@TEST.COM)  
Product: Sample Subscription Product  
Product ID: 2  
Publisher's Site: <http://www.samplepublishersite.com>

---

### PAYMENT DETAILS

Payment Method: MC 2412  
Subtotal: \$19.95 USD  
Tax: \$0.00 USD  
Total: \$19.95 USD  
Future Payments: CANCELED

Refund Date: 02/06/2008  
Refund Amount: \$19.95 USD

Please note that it may take up to 5 business days (Monday through Friday, not including U.S. holidays) for the credit to appear on your account.

---

### CUSTOMER SERVICE

If you need additional customer service, please reply to this message.

Thank you,

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P.S. Have you ever compiled or created useful information that is now just "collecting dust" on your hard drive? ClickBank is the easy way to sell your digital product. Go here for more information:  
<http://CLICK11.goto.hop.clickbank.net/>

## Customer Refund Notification (CC to publisher): Installment Product

Dear CLICKBANK CUSTOMER,

This email confirms that your purchase from ClickBank.com has been refunded. This refund will appear on your statement as "CLICKBANK" or "CLKBANK\*COM."

---

### PURCHASE INFORMATION

Order Number: L4TDM7HD  
Order Date: 02/05/2008 1:05 PM PST  
Customer Name: CLICKBANK CUSTOMER  
Customer Email: [CBCUST@TEST.COM](mailto:CBCUST@TEST.COM)  
Product: Sample Installment Product  
Product ID: 3  
Publisher's Site: <http://www.samplepublishersite.com>

---

### PAYMENT DETAILS

Payment Method: Visa 4745  
Subtotal: \$25.00 USD  
Tax: \$0.00 USD  
Total: \$25.00 USD  
Future Payments: CANCELED

Refund Date: 02/06/2008  
Refund Amount: \$25.00 USD

Please note that it may take up to 5 business days (Monday through Friday, not including U.S. holidays) for the credit to appear on your account.

---

### CUSTOMER SERVICE

If you need additional customer service, please reply to this message.

Thank you,

ClickBank Customer Service

P.S. Have you ever compiled or created useful information that is now just "collecting dust" on your hard drive? ClickBank is the easy way to sell your digital product. Go here for more information:

<http://CLICK11.goto.hop.clickbank.net/>

---

## Customer Tech Support Confirmation (CC to publisher): Standard Product

Dear CLICKBANK CUSTOMER,

This email confirms that we have requested technical support from the publisher on your behalf for your ClickBank.com order. We are sending this email to both you and the publisher so that the publisher may assist you. You may also contact the publisher directly with the information provided below.

---

### PURCHASE INFORMATION

Order Number: G4R8H7HD  
Order Date: 02/05/2008 12:04 PM PST  
Customer Name: CLICKBANK CUSTOMER  
Customer Email: [CBCUST@TEST.COM](mailto:CBCUST@TEST.COM)  
Product: CB-click11-1  
Product ID: 1  
Publisher's Site: <http://www.samplepublishersite.com>

---

---

### TECHNICAL SUPPORT

Publisher Name: Sample Company Name  
Publisher Email: [sample\\_email@clickbank.com](mailto:sample_email@clickbank.com)

Remember, the publisher is an expert on the product and can give you personalized customer service. Please be patient and allow the publisher two business days to respond.

---

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### CUSTOMER SERVICE

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<http://CLICK11.goto.hop.clickbank.net/>

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This email confirms that we have requested technical support from the publisher on your behalf for your ClickBank.com order. We are sending this email to both you and the publisher so that the publisher may assist you. You may also contact the publisher directly with the information provided below.

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### PURCHASE INFORMATION

Order Number: J4Z8M7HD  
Order Date: 02/05/2008 1:04 PM PST  
Customer Name: CLICKBANK CUSTOMER  
Customer Email: [CBCUST@TEST.COM](mailto:CBCUST@TEST.COM)  
Product: Sample Subscription Product  
Product ID: 2  
Publisher's Site: <http://www.samplepublishersite.com>

---

---

### TECHNICAL SUPPORT

Publisher Name: Sample Company Name  
Publisher Email: [sample\\_email@clickbank.com](mailto:sample_email@clickbank.com)

Remember, the publisher is an expert on the product and can give you personalized customer service. Please be patient and allow the publisher two business days to respond.

---

---

### CUSTOMER SERVICE

If you need additional customer service, please reply to this message.

---

Thank you,

ClickBank Customer Service

P.S. Have you ever compiled or created useful information that is now just "collecting dust" on your hard drive? ClickBank is the easy way to sell your digital product. Go here for more information:

<http://CLICK11.goto.hop.clickbank.net/>

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## Customer Tech Support Confirmation (CC to publisher): Installment Product

Dear CLICKBANK CUSTOMER,

This email confirms that we have requested technical support from the publisher on your behalf for your ClickBank.com order. We are sending this email to both you and the publisher so that the publisher may assist you. You may also contact the publisher directly with the information provided below.

---

### PURCHASE INFORMATION

Order Number: L4TDM7HD  
Order Date: 02/05/2008 1:05 PM PST  
Customer Name: CLICKBANK CUSTOMER  
Customer Email: [CBCUST@TEST.COM](mailto:CBCUST@TEST.COM)  
Product: Sample Installment Product  
Product ID: 3  
Publisher's Site: <http://www.samplepublishersite.com>

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### TECHNICAL SUPPORT

Publisher Name: Sample Company Name  
Publisher Email: [sample\\_email@clickbank.com](mailto:sample_email@clickbank.com)

Remember, the publisher is an expert on the product and can give you personalized customer service. Please be patient and allow the publisher two business days to respond.

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### CUSTOMER SERVICE

If you need additional customer service, please reply to this message.

---

Thank you,

ClickBank Customer Service

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---

## Customer Cancel Notification (CC to publisher): Subscription Product

Dear CLICKBANK CUSTOMER,

This email confirms that your purchase from ClickBank.com has been canceled. We will not bill you for further transactions.

---

### PURCHASE INFORMATION

Order Number: J4Z8M7HD  
Order Date: 02/05/2008 1:04 PM PST  
Customer Name: CLICKBANK CUSTOMER  
Customer Email: [CBCUST@TEST.COM](mailto:CBCUST@TEST.COM)  
Product: Sample Subscription Product  
Product ID: 2  
Publisher's Site: <http://www.samplepublishersite.com>

---

### PAYMENT DETAILS

Payment Method: MC 2412  
Future Payments: CANCELED

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### CUSTOMER SERVICE

If you need additional customer service, please reply to this message.

Thank you,

ClickBank Customer Service

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### PURCHASE INFORMATION

Order Number: L4TDM7HD  
Order Date: 02/05/2008 1:05 PM PST  
Customer Name: CLICKBANK CUSTOMER  
Customer Email: [CBCUST@TEST.COM](mailto:CBCUST@TEST.COM)  
Product: Sample Installment Product  
Product ID: 3  
Publisher's Site: <http://www.samplepublishersite.com>

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### PAYMENT DETAILS

Payment Method: Visa 4745  
Future Payments: CANCELED

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### CUSTOMER SERVICE

If you need additional customer service, please reply to this message.

---

Thank you,

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---

## Customer Update CC Notification (CC to publisher on 3rd & 4th attempt): Subscription Product

Dear CLICKBANK CUSTOMER,

This email confirms that ACTION IS REQUIRED to continue receiving your product. Our records show that the credit card we have on file for the order detailed below needs to be updated. To update your credit card please follow the steps below:

1. Go to the URL:

<http://www.clickbank.comhttp://www.test.clickbank.local/updateCCEmail.htm>

2. Enter your order number and email address
3. Update your billing information and click "Update Information."

This is the third of four notifications attempting to address this issue with your credit card. Failure to respond by the fourth communication will result in the cancellation of your order.

---

### PURCHASE INFORMATION

Order Number: L4TDM7HD  
Order Date: 02/05/2008 1:05 PM PST  
Customer Name: CLICKBANK CUSTOMER  
Customer Email: [CBCUST@TEST.COM](mailto:CBCUST@TEST.COM)  
Product: Sample Subscription Product  
Product ID: 3  
Publisher's Site: <http://www.samplepublishersite.com>

---

### PAYMENT DETAILS

Payment Method: Visa 4745  
Subtotal: \$25.00 USD  
Tax: \$0.00 USD  
Total: \$25.00 USD  
Payment Number: 3  
Future Payments: \$25.00 USD, paid monthly

---

### TECHNICAL SUPPORT

If you need technical support for your product please contact the publisher of the product directly by sending an email message to the address below:

Publisher Name: Sample Company Name  
Publisher Email: [sample\\_email@clickbank.com](mailto:sample_email@clickbank.com)

Remember, the publisher is an expert on the product and can give you personalized customer service. Please be patient and allow the publisher two business days to respond.

---

### CUSTOMER SERVICE

If you need additional customer service ClickBank will be happy to assist you. To make a customer service inquiry with regard to this purchase, please visit: <http://clickbank.com/cs/?47a8cfadL4TDM7HD>

\*\*This email has been automatically generated. If you have questions, please use the link above to contact our client service team. Replies to this email will bounce.\*\*

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ClickBank Customer Service

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### PAYMENT DETAILS

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Subtotal: \$25.00 USD  
Tax: \$0.00 USD  
Total: \$25.00 USD  
Payment Number: 3  
Future Payments: \$25.00 USD, paid monthly

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### TECHNICAL SUPPORT

If you need technical support for your product please contact the publisher of the product directly by sending an email message to the address below:

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Publisher Email: [sample\\_email@clickbank.com](mailto:sample_email@clickbank.com)

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